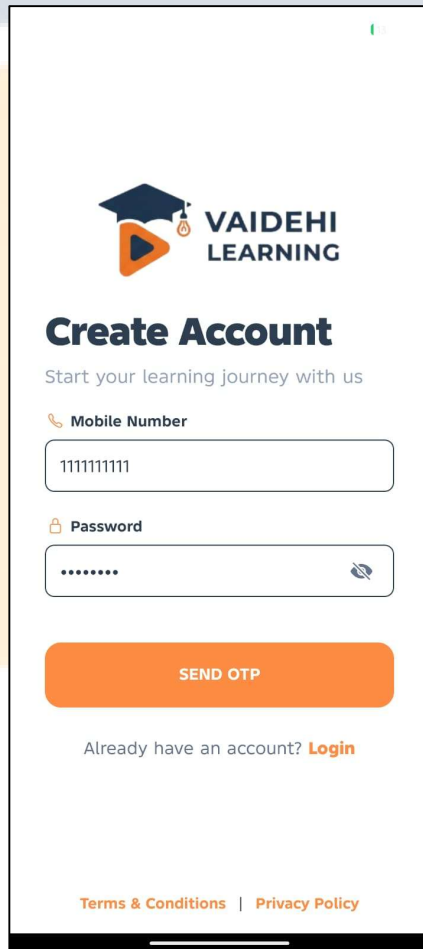


User guide for Student

Create Account

1. Open the Vaidehi Learning mobile application.
 2. Enter your 10-digit Mobile Number.
 3. Create a strong Password. long and contain at least one uppercase letter, one lowercase letter, one number, and one special character.
 4. Click the Send OTP button to receive a verification code on your regi
 5. Password Requirement: Password must be at least 8 characters stered mobile number.
- Validation Note: The mobile number must contain exactly 10 digits and only numeric values are allowed.



 **VAIDEHI**
LEARNING

Create Account

Start your learning journey with us

 **Mobile Number**

1111111111

 **Password**

..... 

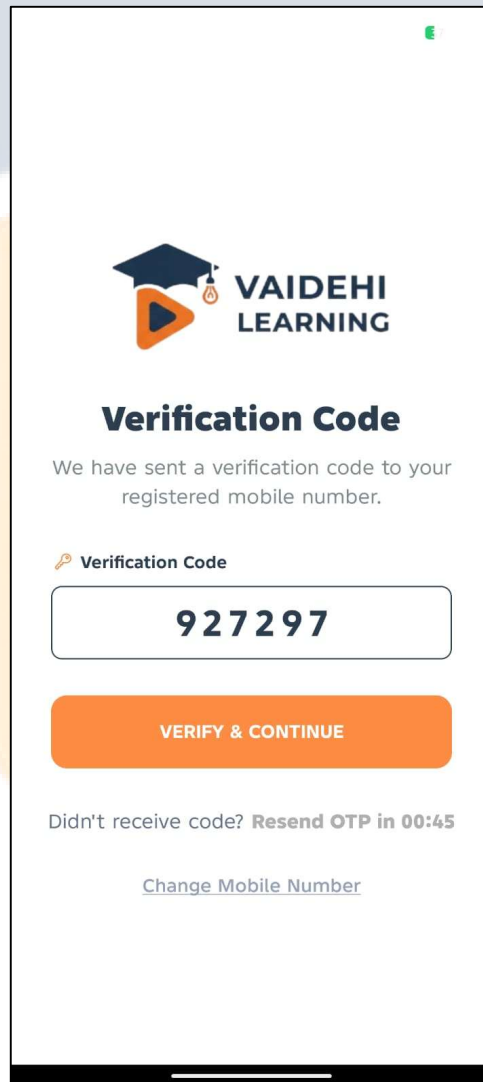
SEND OTP

Already have an account? [Login](#)

[Terms & Conditions](#) | [Privacy Policy](#)

OTP Verification

1. Enter the 6-digit Verification Code (OTP) sent to your registered mobile number.
 2. Click the Verify & Continue button to verify your mobile number.
 3. If you do not receive the OTP, wait until the countdown timer expires and click Resend OTP.
 4. If you entered an incorrect mobile number, click Change Mobile Number to update it.
- Validation Note: The OTP must contain exactly 6 numeric digits and must be entered before it expires.



 **VAIDEHI**
LEARNING

Verification Code

We have sent a verification code to your registered mobile number.

 Verification Code

927297

VERIFY & CONTINUE

Didn't receive code? **Resend OTP in 00:45**

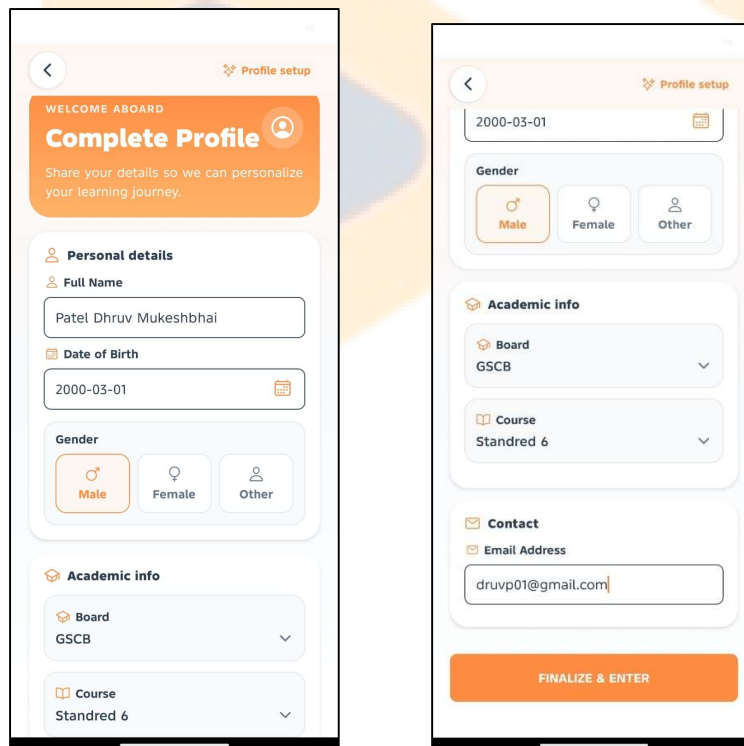
[Change Mobile Number](#)

Complete Profile

1. Enter your Full Name.
2. Select your Date of Birth using the date picker.
3. Choose your Gender (Male, Female, or Other).
4. Select your Board from the available list.
5. Select your Course (Class/Standard) based on the selected board.
6. Enter your Email Address.
7. Click the Finalize & Enter button to complete your profile and access the application.

Validation Notes:

- Full Name: Required; only letters and spaces are allowed.
- Date of Birth: Required; future dates are not allowed.
- Gender: Selection is mandatory.
- Board: Selection is mandatory.
- Course: Selection is mandatory.
- Email Address: Must be in a valid email format (e.g., student@example.com).



WELCOME ABOARD
Complete Profile
Share your details so we can personalize your learning journey.

Personal details

Full Name
Patel Dhruv Mukeshbhai

Date of Birth
2000-03-01

Gender
Male Female Other

Academic info

Board
GSCB

Course
Standred 6

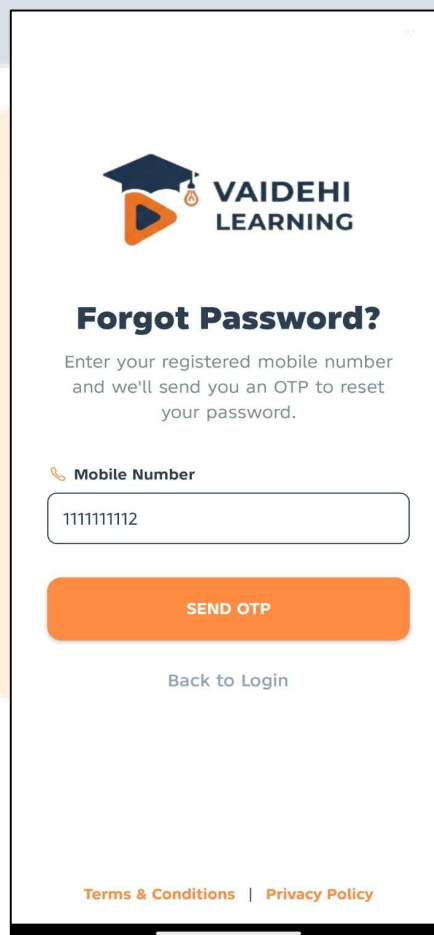
Contact

Email Address
druvp01@gmail.com

FINALIZE & ENTER

Forgot Password

1. Open the Forgot Password screen from the Login page.
 2. Enter your registered 10-digit Mobile Number.
 3. Click the Send OTP button to receive a verification code on your registered mobile number.
 4. Enter the OTP on the verification screen to verify your identity.
 5. After successful verification, create a new password and log in using your updated password.
- Validation Note: The mobile number must contain exactly 10 digits, only numeric values are allowed, and it must be registered with the application. If the mobile number is not registered, an appropriate error message will be displayed.



The screenshot shows the 'Forgot Password?' screen of the VAIDEHI LEARNING app. At the top is the app's logo. Below it, the title 'Forgot Password?' is displayed in bold. A message instructs the user to enter their registered mobile number to receive an OTP for password reset. There is a text input field labeled 'Mobile Number' containing the number '1111111112'. Below the input field is an orange button labeled 'SEND OTP'. A link for 'Back to Login' is positioned below the button. At the bottom, there are links for 'Terms & Conditions' and 'Privacy Policy'.

VAIDEHI LEARNING

Forgot Password?

Enter your registered mobile number and we'll send you an OTP to reset your password.

📞 Mobile Number

1111111112

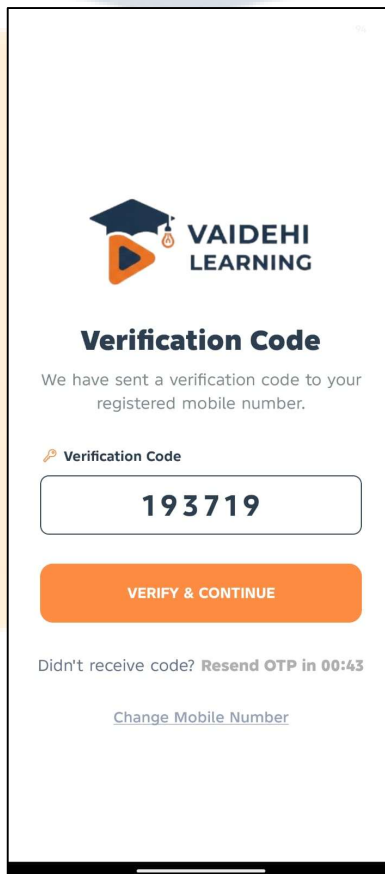
SEND OTP

[Back to Login](#)

[Terms & Conditions](#) | [Privacy Policy](#)

Forgot Password - OTP Verification

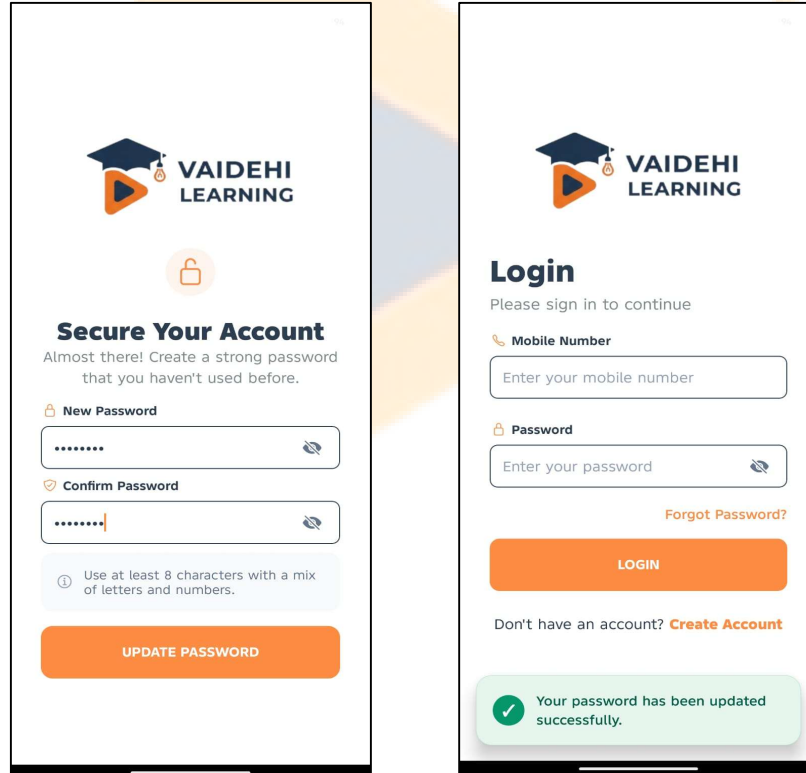
1. Enter the 6-digit Verification Code (OTP) sent to your registered mobile number.
 2. Click the Verify & Continue button to verify your identity.
 3. If you do not receive the OTP, wait until the countdown timer expires and click Resend OTP to receive a new verification code.
 4. If you entered the wrong mobile number, click Change Mobile Number to return to the previous screen and update your registered mobile number.
 5. Upon successful verification, you will be redirected to the Reset Password screen.
- Validation Note: The OTP must contain exactly 6 numeric digits, must match the verification code sent to the registered mobile number, and must be entered before it expires. If the OTP is incorrect or expired, an appropriate error message will be displayed.



The screenshot shows a mobile app interface for OTP verification. At the top is the Vaidehi Learning logo. Below it, the title "Verification Code" is displayed. A message states: "We have sent a verification code to your registered mobile number." There is a label "Verification Code" with a key icon. Below this, the code "193719" is shown in a white box. An orange button labeled "VERIFY & CONTINUE" is positioned below the code box. At the bottom, there is a link "Change Mobile Number" and a message "Didn't receive code? Resend OTP in 00:43".

Reset Password

1. After successful OTP verification, you will be redirected to the Reset Password screen.
 2. Enter your New Password.
 3. Re-enter the same password in the Confirm Password field.
 4. Password Requirement: The password must be at least 8 characters long and contain at least one uppercase letter, one lowercase letter, one number, and one special character.
 5. The New Password and Confirm Password must be identical.
 6. Click the Update Password button to save your new password.
 7. Upon successful password update, you will be redirected to the Login screen to sign in using your new password.
- Validation Note: Both password fields are mandatory. The new password must meet the password policy and must not match your previous password. If the passwords do not match or do not satisfy the password requirements, an appropriate validation message will be displayed.



Secure Your Account
Almost there! Create a strong password that you haven't used before.

New Password
[Password field]

Confirm Password
[Password field]

Use at least 8 characters with a mix of letters and numbers.

UPDATE PASSWORD

Login
Please sign in to continue

Mobile Number
[Mobile number field]

Password
[Password field]

[Forgot Password?](#)

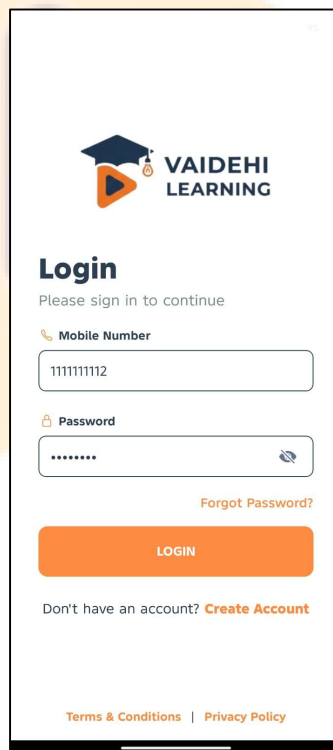
LOGIN

Don't have an account? [Create Account](#)

✓ Your password has been updated successfully.

Login

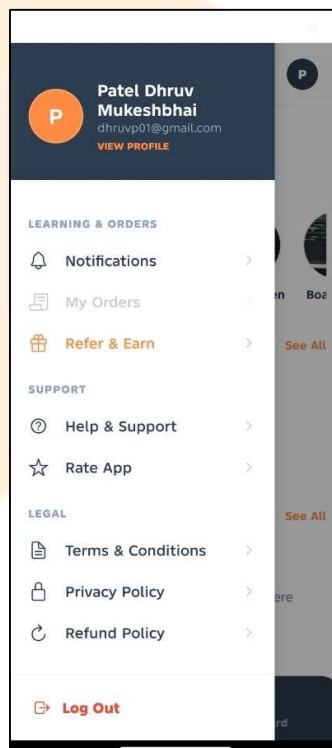
1. Open the Vaidehi Learning mobile application.
 2. Enter your registered 10-digit Mobile Number.
 3. Enter your Password.
 4. Password Requirement: The password must be at least 8 characters long and contain at least one uppercase letter, one lowercase letter, one number, and one special character.
 5. Click the Login button to access your account.
 6. If you have forgotten your password, click the Forgot Password? link to reset it using OTP verification.
 7. If you are a new user, click Create Account to register and create a new account.
- Validation Note: The mobile number must contain exactly 10 digits and only numeric values are allowed. Both the mobile number and password are mandatory. If the entered credentials are incorrect or the account does not exist, an appropriate error message will be displayed. Multiple consecutive failed login attempts may temporarily restrict further login attempts for security purposes.



The screenshot shows the login interface of the Vaidehi Learning mobile application. At the top, the Vaidehi Learning logo is displayed. Below the logo, the word "Login" is prominently shown, followed by the instruction "Please sign in to continue". There are two input fields: "Mobile Number" with a phone icon and "Password" with a lock icon. The Mobile Number field contains the text "1111111112". The Password field is masked with dots. To the right of the Password field is a link labeled "Forgot Password?". Below the input fields is an orange "LOGIN" button. At the bottom, there is a link "Don't have an account? Create Account". At the very bottom, there are links for "Terms & Conditions" and "Privacy Policy".

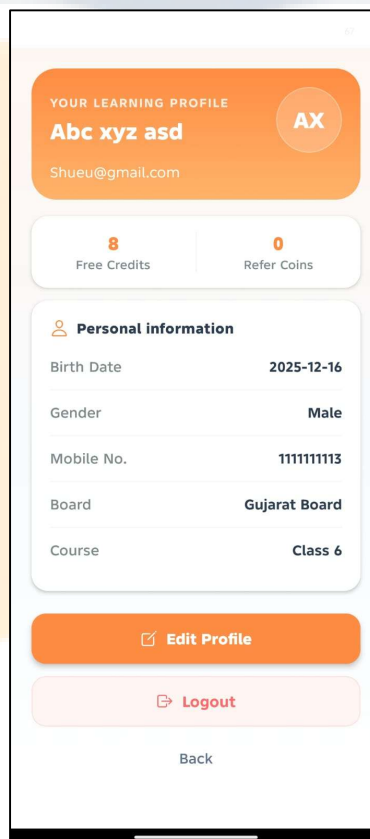
Menu

- The **Menu** provides quick access to your profile, learning activities, account management, support services, referral features, and important legal information. It allows you to navigate to various sections of the application from a single location.
- From the **Menu**, you can access the following features:
 1. **View Profile** - View and manage your profile information.
 2. **Notifications** - View important announcements, updates, and alerts.
 3. **My Orders** - Access your purchased courses and order history.
 4. **Refer & Earn** - Invite friends using your referral code and manage referrals.
 5. **Help & Support** - Raise support requests and contact the support team.
 6. **Rate App** - Share your feedback by rating the application.
 7. **Terms & Conditions** - View the application's terms of use.
 8. **Privacy Policy** - Read the application's privacy policy.
 9. **Refund Policy** - Review the refund policy and eligibility criteria.



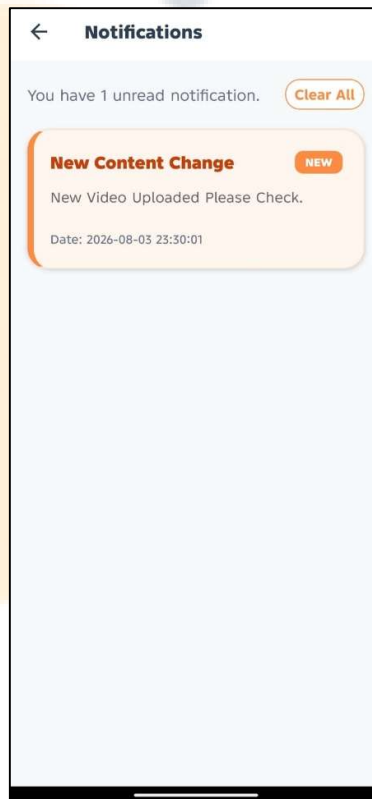
1. View Profile:

- The View Profile screen displays your personal information, learning details, and account statistics. It also allows you to update your profile information or securely log out of the application.
1. Open the Menu and tap View Profile.
 2. View your profile information, including: Full Name, Email Id, Profile Initial.
 3. Review your Account Statistics like **Free Credit Count and Refer Coins**.
 4. View your personal details like DOB, Gender, Mobile Number etc.
 5. You can also edit your personal details as well as academic details by clicking on **Edit Profile** button.
 6. Tap on Logout to exit the application.



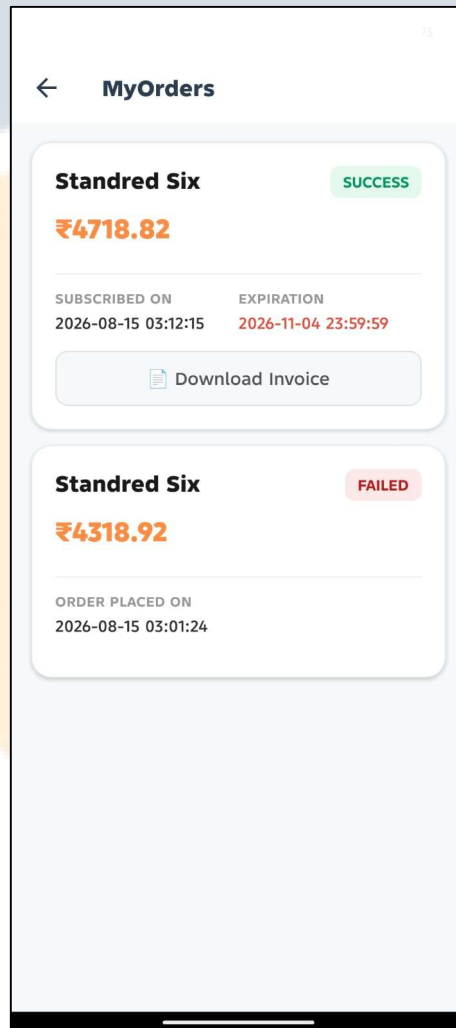
2. Notifications:

- It displays important announcements, course updates, newly added content, and other application-related notifications. It helps you stay informed about the latest activities and updates.
1. Open the Menu and tap Notifications.
 2. View the list of notifications available for your account.
 3. Each notification displays the Title, Message, and the Date & Time when it was published.
 4. New or unread notifications are highlighted with a **NEW** badge for easy identification.
 5. Tap the **Clear All button** to remove all notifications from the list.
 6. Tap the Back button to return to the previous screen.



3. My Orders:

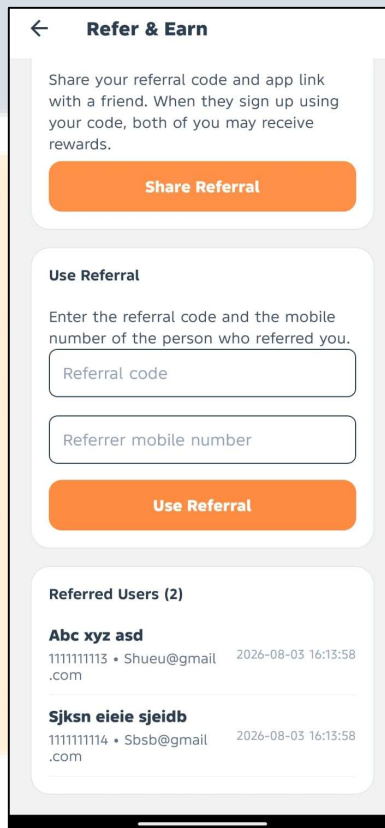
- The **My Orders** screen displays the courses and learning products that you have purchased through the application. It provides quick access to your purchase history.
1. Open the **Menu** and tap **My Orders**.
 2. View the list of all purchased courses and learning products.
 3. Review the purchase details like Subscription Date along with the expiry date of purchased subscription.
 4. Click the Download Invoice button to download the bill.
 5. Tap the **Back** button to return to the previous screen.



4. Refer & Earn:

- The Refer & Earn feature allows you to invite friends to join the application using your unique referral code. You can also apply a referral code received from another user to become eligible for referral benefits, as per the application's referral policy.
- **Share Your Referral:**
 1. Open the Menu and tap Refer & Earn.
 2. View your unique Referral Code displayed at the top of the screen.
 3. Tap the Share Referral button.
 4. Choose your preferred application (such as WhatsApp, SMS, or Email) to share your referral code along with the application link.
 5. Share the referral details with your friends and invite them to register using your referral code.
- **Use Referral:**
 1. Scroll to the **Use Referral** section.
 2. Enter the **Referral Code** provided by the person who referred you.
 3. Enter the **10-digit Mobile Number** of the person who referred you.
 4. Tap the **Use Referral** button to submit the referral details.
- **Validation Note:** Both the Referral Code and Mobile Number fields are mandatory. The mobile number must contain exactly **10 numeric digits**. The referral code must be valid and eligible according to the application's referral policy. If invalid or incorrect details are entered, an appropriate validation message will be displayed.

- **Referred Users:** displays all users who have successfully registered using your referral code
1. Scroll to the **Referred Users** section.
 2. View the total number of users who have registered using your referral code.
 3. Each referred user record displays the following information: Full Name, Registered Mobile Number, Email Id, Date and Time of Registration.
 4. The list is updated automatically whenever a new eligible user registers using your referral code.



The image shows a mobile app interface for 'Refer & Earn'. It features three main sections: 'Share Referral' with a button, 'Use Referral' with input fields for referral code and referrer mobile number, and 'Referred Users (2)' which lists two users with their names, mobile numbers, email IDs, and registration timestamps.

Refer & Earn

Share your referral code and app link with a friend. When they sign up using your code, both of you may receive rewards.

Share Referral

Use Referral

Enter the referral code and the mobile number of the person who referred you.

Referral code

Referrer mobile number

Use Referral

Referred Users (2)

Abc xyz asd
1111111113 • Shueu@gmail.com 2026-08-03 16:13:58

Sjksn eieie sjeidb
1111111114 • Sbsb@gmail.com 2026-08-03 16:13:58

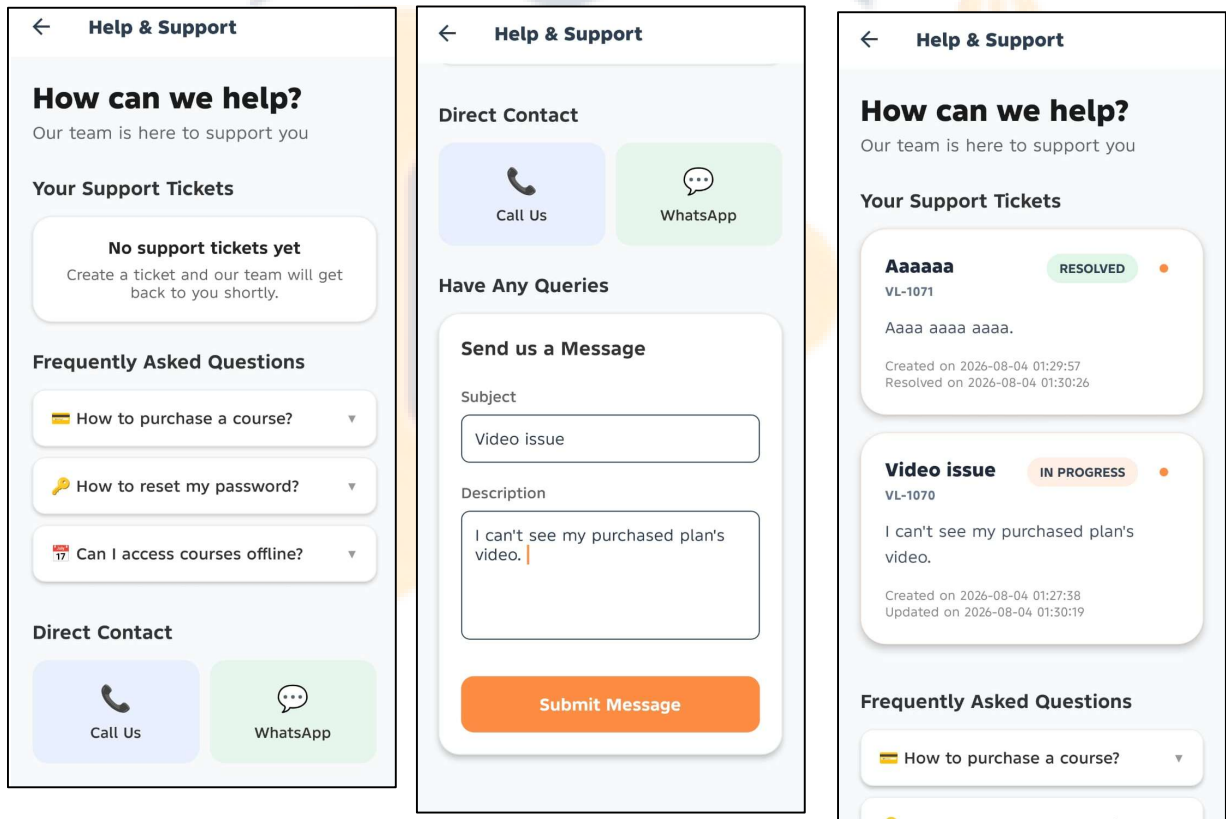
5. Help & Support:

- The **Help & Support** section allows you to raise support requests, track the status of your submitted tickets, browse frequently asked questions (FAQs), and contact the support team directly through phone or WhatsApp.
 1. Open the Menu and tap Help & Support.
 2. View your previously submitted support tickets.
 3. Each support ticket displays the following information: Ticket Id, Subject, Description, Ticket Status (e.g., **In Progress** or **Resolved**), Created Date & Time, Updated or Resolved Date & Time.
 4. The ticket status is updated automatically as the support team processes your request.
- **Frequently Asked Questions (FAQs):** The Frequently Asked Questions (FAQs) section provides answers to common questions about using the application.
 1. Scroll to the **Frequently Asked Questions** section.
 2. Tap any question to expand and view its answer.
 3. Tap the same question again to collapse the answer.
 4. Browse multiple FAQs to quickly find solutions without contacting support.
- **Direct Contact:** The **Direct Contact** section allows you to communicate with the support team using your preferred contact method.
 1. Scroll to the **Direct Contact** section.
 2. Tap **Call Us** to contact the support team by phone.
 3. Tap **WhatsApp** to start a conversation with the support team through WhatsApp.
- **Submit a Support Request:** The **Send us a Message** section allows you to submit a support ticket directly from the application.
 1. Scroll to the **Have Any Queries** section.
 2. Enter the **Subject** of your query.
 3. Enter a detailed **Description** explaining your issue or request.

4. Tap the **Submit Message** button to create a support ticket.
5. After successful submission, your ticket will appear in the **Support Tickets** section where you can track its status.

- **Validation Note:**

1. The **Subject** field is mandatory.
2. The **Description** field is mandatory.
3. Both fields must contain meaningful information related to your query.
4. If any required field is left empty, an appropriate validation message will be displayed.
5. After successful submission, a confirmation message will be displayed and the support ticket will be created.



← **Help & Support**

How can we help?
Our team is here to support you

Your Support Tickets

No support tickets yet
Create a ticket and our team will get back to you shortly.

Frequently Asked Questions

- How to purchase a course?
- How to reset my password?
- Can I access courses offline?

Direct Contact

Call Us WhatsApp

← **Help & Support**

Direct Contact

Call Us WhatsApp

Have Any Queries

Send us a Message

Subject
Video issue

Description
I can't see my purchased plan's video.

Submit Message

← **Help & Support**

How can we help?
Our team is here to support you

Your Support Tickets

Aaaaaa **RESOLVED**
VL-1071
Aaaa aaaa aaaa.
Created on 2026-08-04 01:29:57
Resolved on 2026-08-04 01:30:26

Video issue **IN PROGRESS**
VL-1070
I can't see my purchased plan's video.
Created on 2026-08-04 01:27:38
Updated on 2026-08-04 01:30:19

Frequently Asked Questions

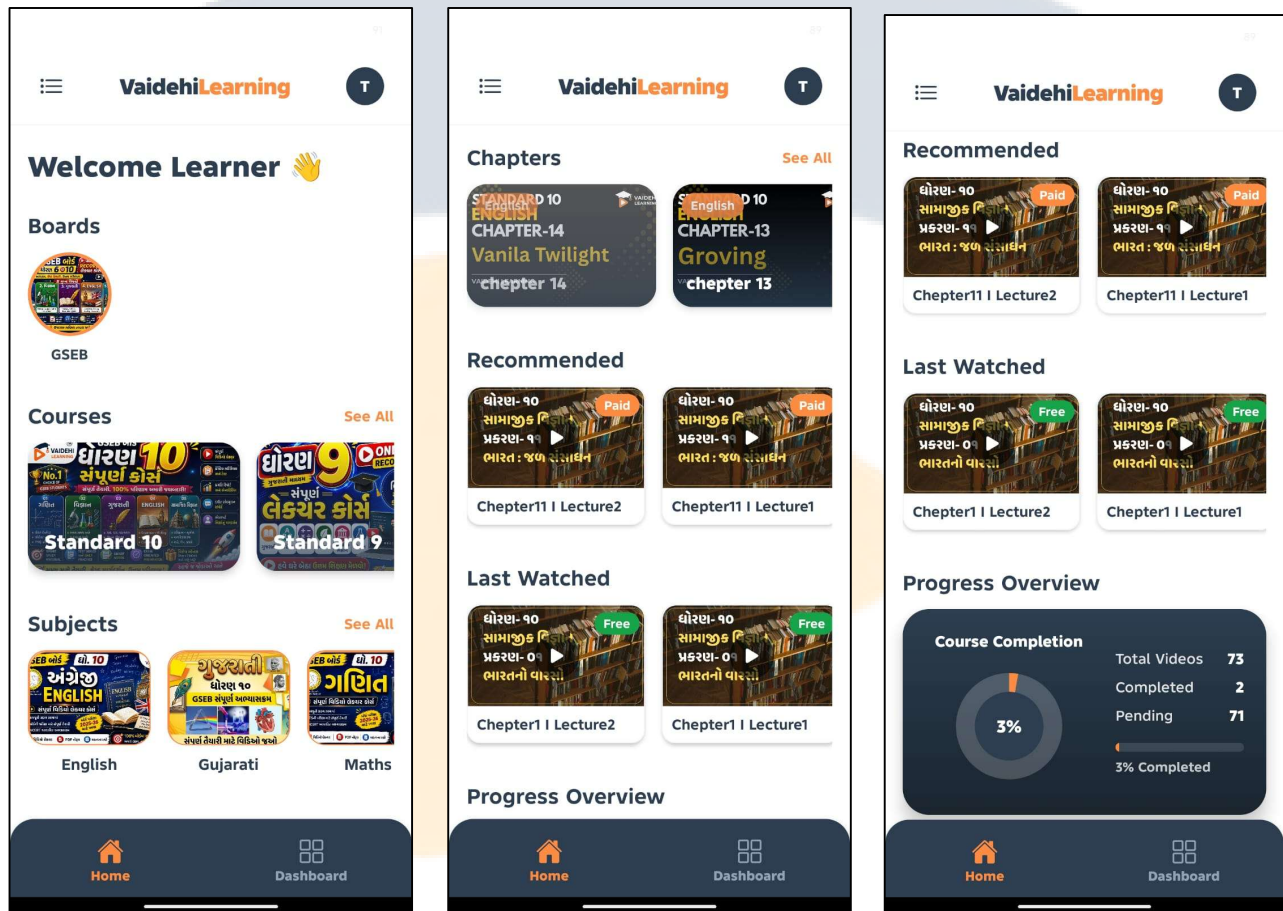
- How to purchase a course?

6. Legal:

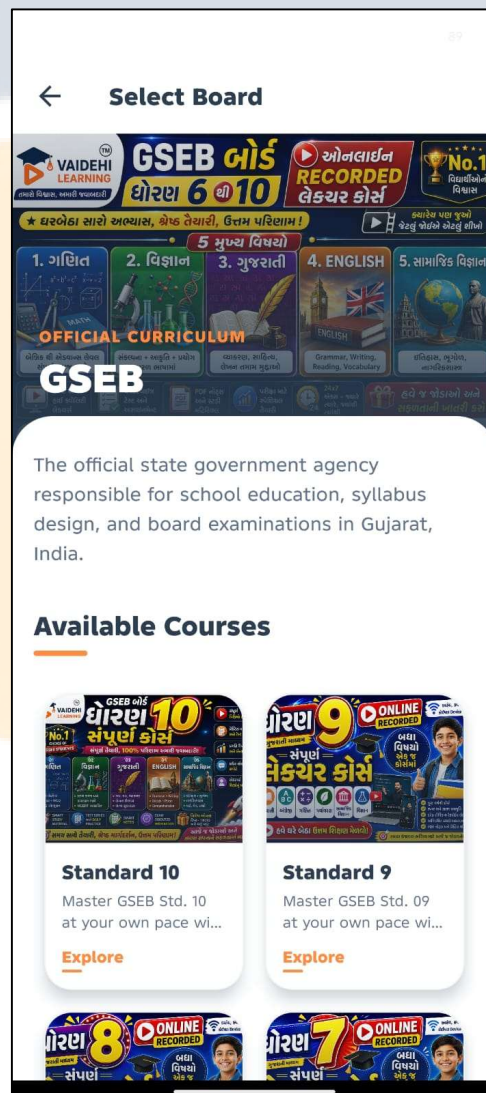
- The **Legal** section provides access to important policies and legal information related to the application. These documents help you understand the terms of use, privacy practices, and refund guidelines.
1. Open the Menu and navigate to Legal section.
 2. Tap on any of the options: **Terms & Conditions, Privacy Policy, Refund Policy.**
 3. The selected policy will open in your device's default web browser.
 4. Read and review the policy as required.
 5. Use your device's **Back** button or return to the application after reviewing the policy.
- **Note:** The policies are maintained online and may be updated periodically. Users are encouraged to review them regularly for the latest information.

Home Screen

- The **Home** screen is the main dashboard of the application. It provides quick access to boards, courses, subjects, chapters, recommended videos, recently watched videos, and your learning progress. You can browse available learning content and continue your learning journey from this screen.



- **Boards:** The Boards section displays all available educational boards. You can browse available boards list under boards section. Click on any board to view available course.
- **Steps**
 1. Browse the available boards by scrolling horizontally.
 2. Tap a board to view the courses available under that board.
- **Notes:**
 1. The selected board determines the courses and learning content displayed.
 2. Additional boards can be viewed by scrolling horizontally.



- **Courses:** The Courses section displays the courses available for the selected board. You can browse available courses list under courses section. Click on any course to view available subjects under that course

- **Steps**

1. Browse the available courses by scrolling horizontally.
2. Tap a course to view the subjects available under that course.

- **Notes:**

1. Courses are displayed based on the selected board.
2. Additional courses can be viewed by tapping **See All**.



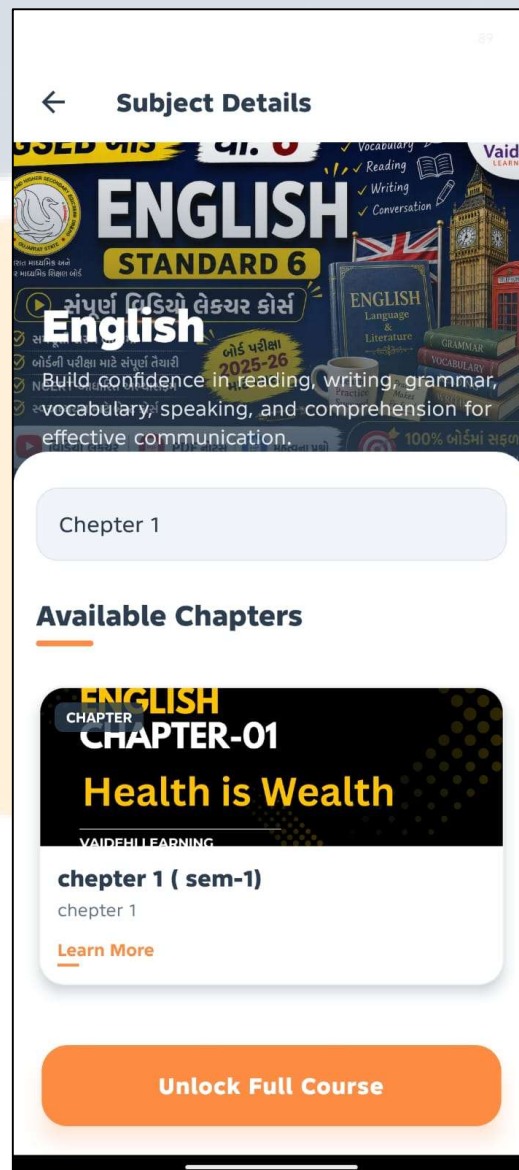
- **Subjects:** The Subjects section displays the subjects available for the selected course. You can browse available subjects list under subject section. Click on any subject to view available chapters under that subject.

- **Steps**

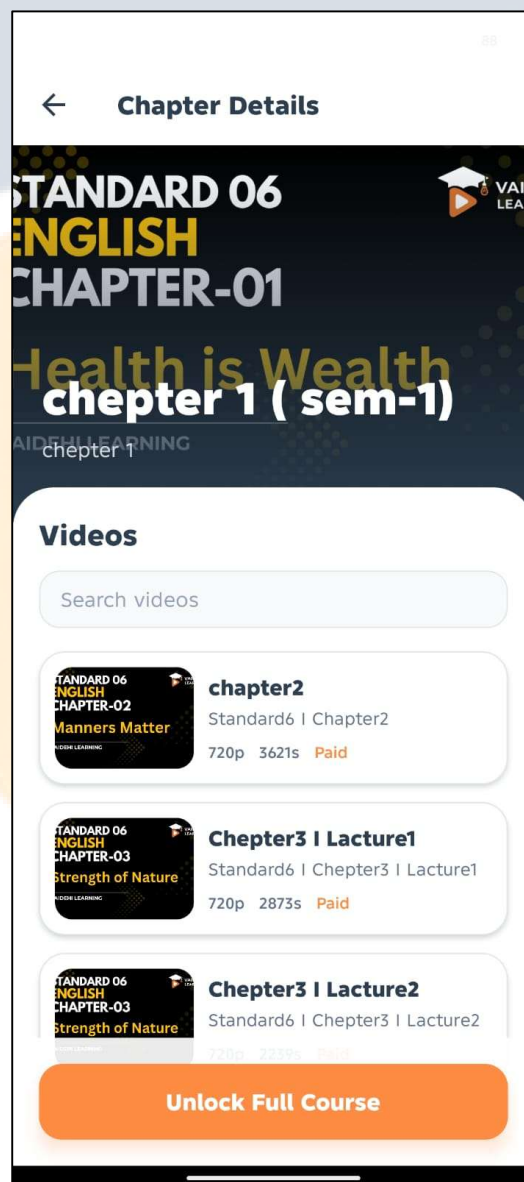
1. Browse the available subjects by scrolling horizontally.
2. Tap a subject to view the chapters available under that subject.

- **Notes:**

1. Subjects are depended on the selected Course.
2. Additional subjects can be viewed by tapping **See All**.



- **Chapters:** The Chapters section displays all chapters available for the selected subject. Tap a chapter to view its learning videos. Chapters are displayed based on the selected subject.
- **Steps**
 1. Browse the available chapters by scrolling horizontally.
 2. Tap a chapter to view its learning videos.
- **Notes:**
 1. Chapters are displayed based on the selected subject..
 2. Each chapter may contain one or more learning videos.



- **Recommended Videos:** This section suggests videos based on the selected chapter and available learning content. Browse the list of recommended videos. Videos are identified with labels such as **Free** or **Paid**. Tap a video to start watching it.
- **Note:**
 - Free videos can be accessed directly.
 - **Paid** videos require an active purchase or subscription before they can be viewed.
 - Recommended videos may change as new content becomes available.
- **Last Watched:** allows you to quickly continue videos that you have previously viewed. You can View the videos that you recently watched. Tap a video to continue watching from your last saved position.
- **Progress Overview:** provides a summary of your learning progress for the selected course. You can View your overall course completion percentage. It gives learning statistics like Total Videos, Completed Videos, Pending Videos, Overall Completion Percentage.

Dashboard

- The **Dashboard** provides a consolidated overview of your learning progress, active subscriptions, available offers, and purchase history. It helps you monitor your learning activity and quickly access important account information.

Offers & Coupons:

- The Offers & Coupons section displays the latest promotional offers and coupon codes available for premium subscriptions.

- **Steps:**

1. Open the **Dashboard** tab from the bottom navigation bar.
2. Browse the available offers by swiping horizontally.
3. View the offer details and coupon code displayed on each offer card.
4. Tap the **Copy** icon to copy the coupon code.
5. Use the copied coupon code while purchasing a subscription to avail the applicable discount.

- **Note:**

1. Offers are updated periodically.
2. Coupon codes are subject to their respective validity and terms.

Course Analytics:

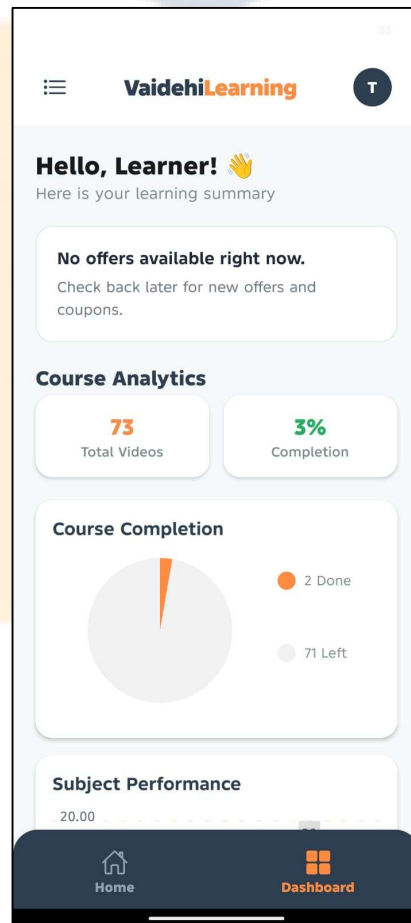
- The Course Analytics section provides a quick summary of your learning progress.

- **Steps:**

1. Scroll to the Course Analytics section.
2. View the following learning statistics: **Total Videos, Course Completion Percentage**

- **Note:**

1. The analytics are updated automatically as you complete videos.
2. Completion percentage is calculated based on the total videos completed within your enrolled course.



Course Completion:

- The Course Completion section visually represents your learning progress using a progress chart.

- **Steps:**

1. Scroll to the Course Completion section.
2. View your completed and remaining videos through the graphical chart.
3. Review the number of completed and pending videos.

- **Note:**

1. The chart is updated automatically whenever your video progress changes.
2. This section provides an easy overview of your course completion status.

Subject Performance:

- The Subject Performance section displays your learning progress for each subject in graphical format.

- **Steps:**

1. Scroll to the Subject Performance section.
2. Review the progress chart for each subject.
3. Compare your learning progress across different subjects.

- **Note:**

1. Subject performance is updated automatically based on your completed videos.
2. The chart helps identify subjects that require additional attention.

My Subscriptions:

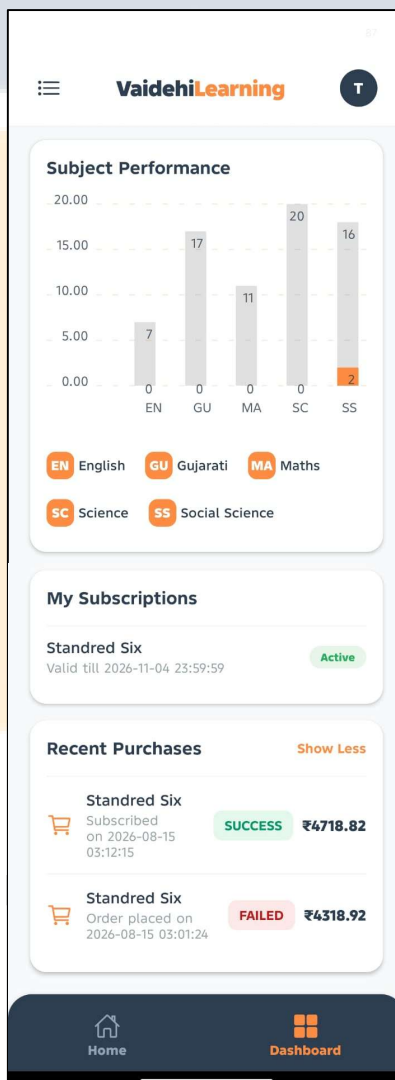
- The My Subscriptions section displays your purchased subscription plans and their current status.

- **Steps:**

1. Scroll to the My Subscriptions section.
2. View your active or expired subscription plans.
3. Review the following details: **Subscription Name, Validity Date, Current Status (Active / Expired)**

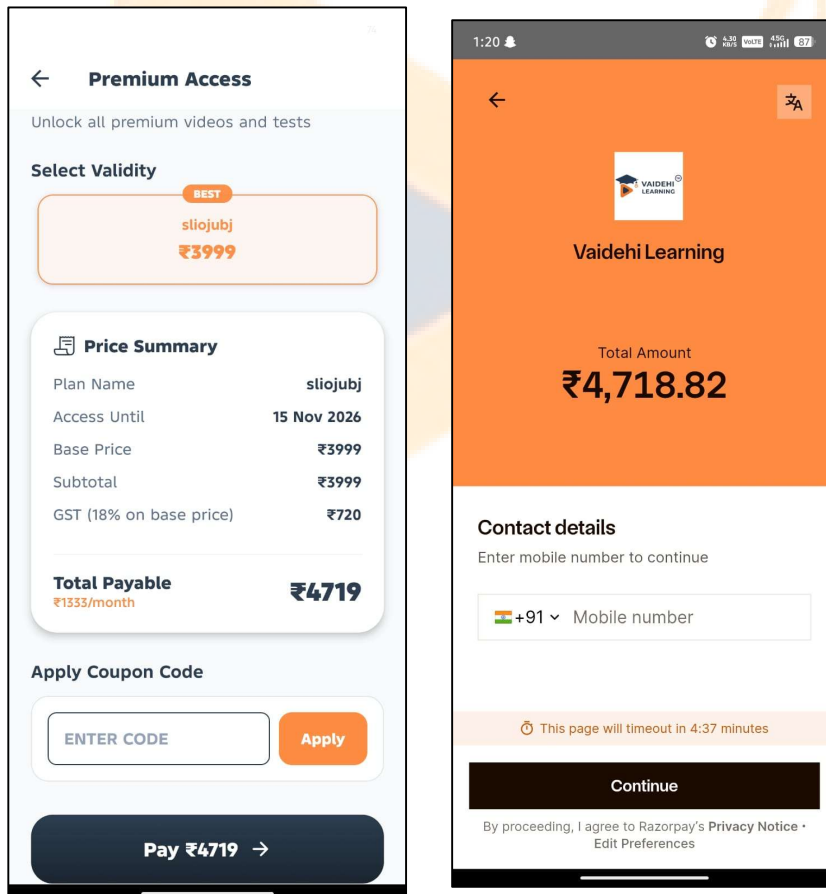
- **Note:**

1. Subscription details are updated automatically after successful purchase.
2. The subscription status changes automatically based on the plan validity.



Recent Purchases:

- The **Recent Purchases** section displays your latest subscription purchases.
- **Steps:**
 1. Scroll to the Recent Purchases section.
 2. Review your recently purchased subscription plans.
 3. Each purchase displays: **Subscription Name, Purchase Date & Time, Amount**
- **Note:**
 1. Recent purchases are listed in chronological order, with the latest purchase appearing first.
 2. Purchase history is updated automatically after successful payment.



Premium Access
Unlock all premium videos and tests

Select Validity

BEST
sliojubj
₹3999

Price Summary

Plan Name	sliojubj
Access Until	15 Nov 2026
Base Price	₹3999
Subtotal	₹3999
GST (18% on base price)	₹720
Total Payable ₹1333/month	₹4719

Apply Coupon Code

ENTER CODE **Apply**

Pay ₹4719 →

Vaidehi Learning

Total Amount
₹4,718.82

Contact details
Enter mobile number to continue

+91 ▾ Mobile number

This page will timeout in 4:37 minutes

Continue

By proceeding, I agree to Razorpay's Privacy Notice • Edit Preferences

Purchase Screen

- On the checkout screen, It allows you to purchase a subscription plan to unlock premium learning content. You can select a subscription plan, review the payment summary, apply a coupon code (if available), and complete the payment securely.

- **Steps:**

1. Navigate to the Purchase screen.
2. Browse the available subscription plans.
3. Tap the desired subscription plan to select it.
4. The selected plan will be highlighted, and the corresponding price details will be displayed in the Price Summary section.

- **Note:**

1. Only one subscription plan can be selected at a time.
2. The selected plan determines the subscription validity and payable amount.

Price Summary:

- The **Price Summary** section provides a detailed breakdown of the selected subscription plan.

- **Steps:**

1. Review the following information before proceeding with payment:
 - Plan Name
 - Access Validity
 - Base Price
 - Coupon Discount (if applicable)
 - Subtotal
 - GST
 - Total Payable Amount

- **Note:**

1. The payable amount is calculated automatically.
2. Applicable taxes and discounts are reflected immediately in the summary.

Apply Coupon Code:

- If you have a valid coupon code, you can apply it before making the payment.

- **Steps:**

1. Enter your coupon code in the Apply Coupon Code field.
2. Tap the Apply button.
3. If the coupon is valid, the applicable discount will be reflected in the Price Summary.
4. If the coupon is invalid or expired, an appropriate validation message will be displayed.

- **Validation Notes:**

1. Entering a coupon code is optional.
2. Coupon codes must be valid and active.
3. Each coupon is subject to its own terms, conditions, and eligibility criteria.

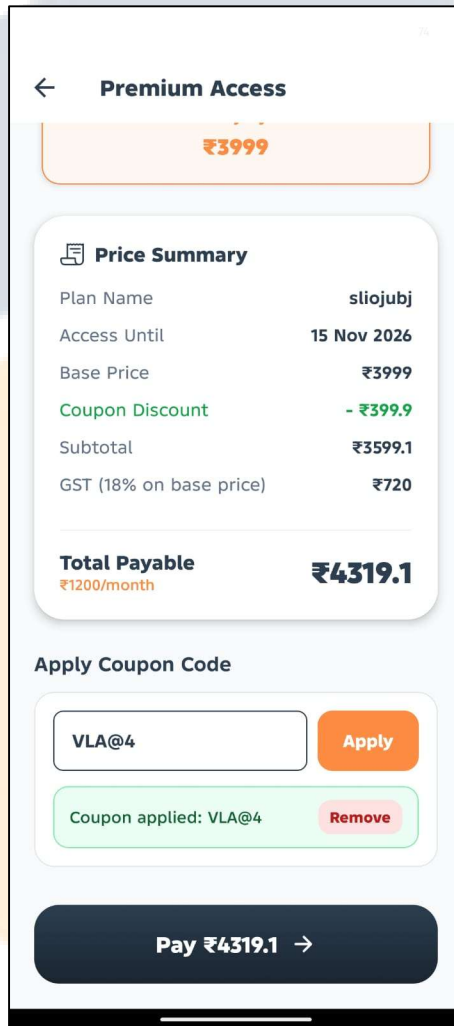
Complete Payment:

- **Steps:**

1. Verify the Total Payable amount.
2. Tap the Pay button.
3. Complete the payment using the available payment method.
4. Wait for the payment to be processed.
5. After successful payment, your subscription will be activated automatically.
6. The purchased subscription will appear in the My Subscriptions section of the Dashboard.

- **Notes:**

1. Premium content becomes accessible only after successful payment confirmation.
2. If the payment fails or is cancelled, the subscription will not be activated.
3. If a payment is deducted but the subscription is not activated immediately, please wait a few moments. If the issue persists, contact Help & Support for assistance.



← **Premium Access**

₹3999

Price Summary

Plan Name	sluojubj
Access Until	15 Nov 2026
Base Price	₹3999
Coupon Discount	- ₹399.9
Subtotal	₹3599.1
GST (18% on base price)	₹720

Total Payable **₹4319.1**
₹1200/month

Apply Coupon Code

VLA@4 **Apply**

Coupon applied: VLA@4 **Remove**

Pay ₹4319.1 →

Logout

- Securely end your current session and sign out of the Vaidehi Learning application. Logging out helps protect your account, especially when using a shared or public device. Once logged out, you will be required to sign in again to access your learning content and account information.

- Steps:**

1. Open the Menu and navigate to the View Profile screen.
2. Tap the **Logout** button.
3. A confirmation dialog will appear.
4. Tap Logout to confirm and securely sign out of your account.

